



Welcome

Thank you for purchasing Contixo Kids Tablet.

Full-Featured Learning Tablets

Built Just for Kids!

KIDS PLACE

2 Contixo Kids Tablet

Specifications

Product name: Contixo Kids Tablet K2

Display: 7" touch screen 1024 x 600 resolution with SD video playback

Size: 8.7" x 5.5" x 1.0" (141,0 x 222.0 x 26.3 mm)

Weight: Approximately 13.8 oz (390 g)

CPU: Quad-Core 1.3 GHz

Memory: 1 GB RAM

Storage: 8 GB (4.3 GB available to user) internal memory

Optional Storage: A microSD card up to 64 GB can be added. Most apps require to be installed on internal memory so this additional storage should be designated for photos, videos, movies, and general storage.

Battery Life: Up to 4 hours of reading, surfing the web, watching video, and listening to music. Tablet settings will change the actual results.

Wi-Fi Connectivity: Single-antenna dual-band Wi-Fi.

Ports: USB 2.0

Audio: 3.5 mm stereo jack and integrated speaker

Please consult product manual for exact specifications. These specs are provided as a general reference.

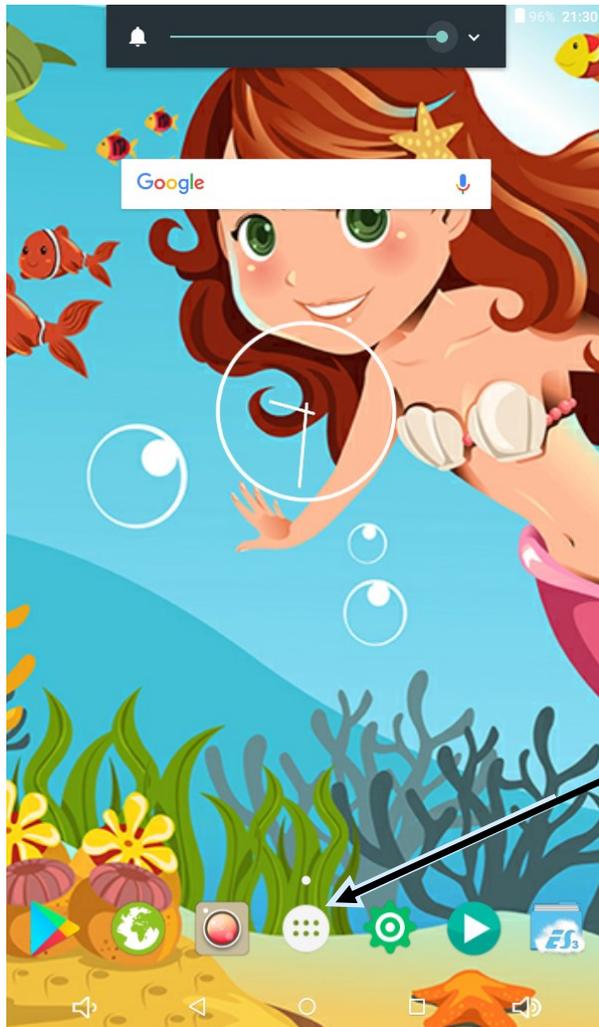


Figure 1. Contixo Tablet Home Screen

Introduction

Welcome to the Contixo Tablet Kid's home setup guide. We will walk you through the steps to help setup your Contixo Tablet before your child's first use.

This guide may change, as a software app will most definitely change from time to time. Please check our website for the most recent version of manuals and guidelines. Also the playstore will attempt to keep your app up to date.

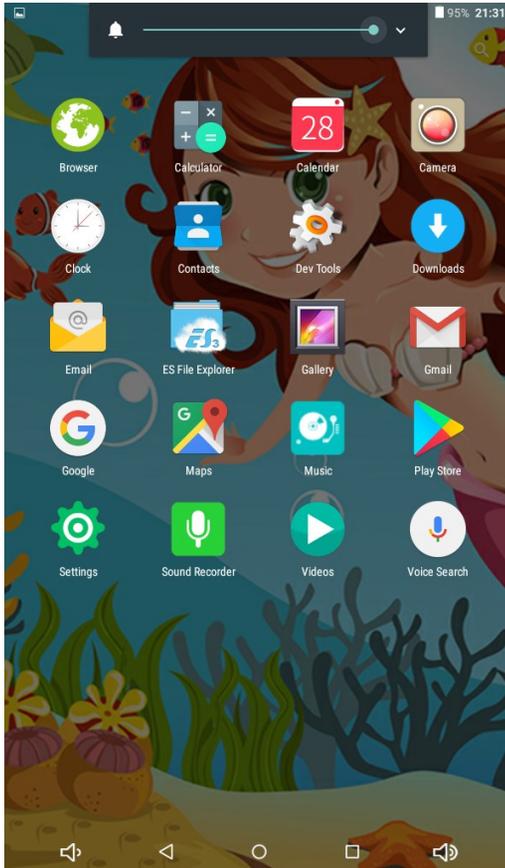
We do strive to offer great quality products to get you started, and believe you have made a great choice by purchasing this product.

All apps Icon

Let's Begin!

To view all the available app programs on the table, press the All App Icon

4 Contixo Kids Tablet



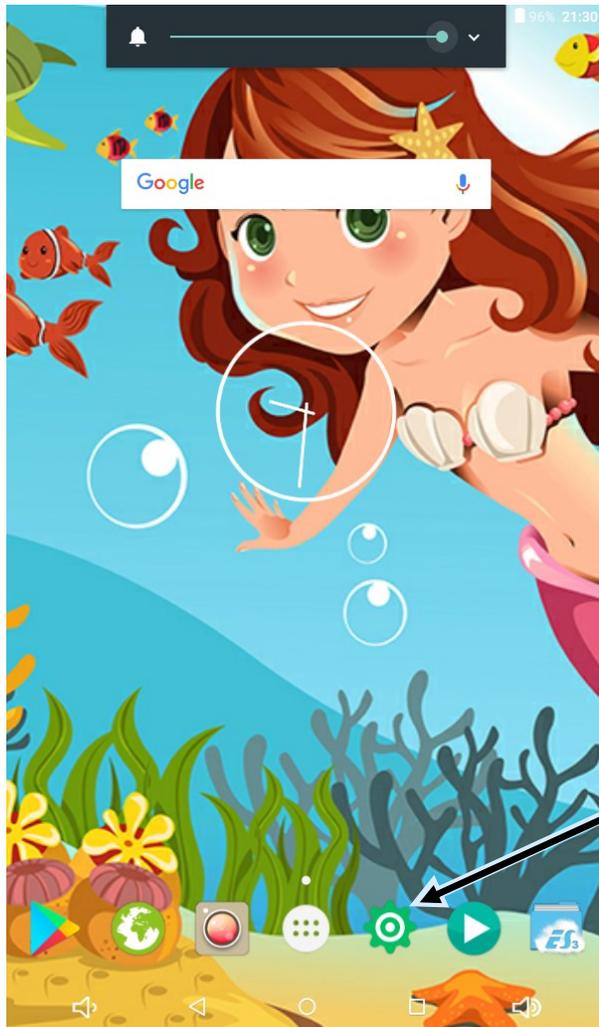
All App Screen

The **All App Screen** will display showing all available app programs. You will see all the factory installed Google Aps that come stock on Android devices.

At this point you may be wondering: Where are my Kids app and what are they supposed to play on?!

If you do not see Kids Place or other games installed, we are going to show you how to unlock the kids feature; so that you can configure it appropriately for them and get them playing.

Figure 2. All Apps



Setting Icon

The settings icon will open the control panel that controls all the settings for hardware and software programs. Here you can make adjustments to the tablet and connect features such as Wi-Fi and network settings, device management, personal accounts, and system settings.

Settings Icon

Figure 3. Setting Icon

6 Contixo Kids Tablet

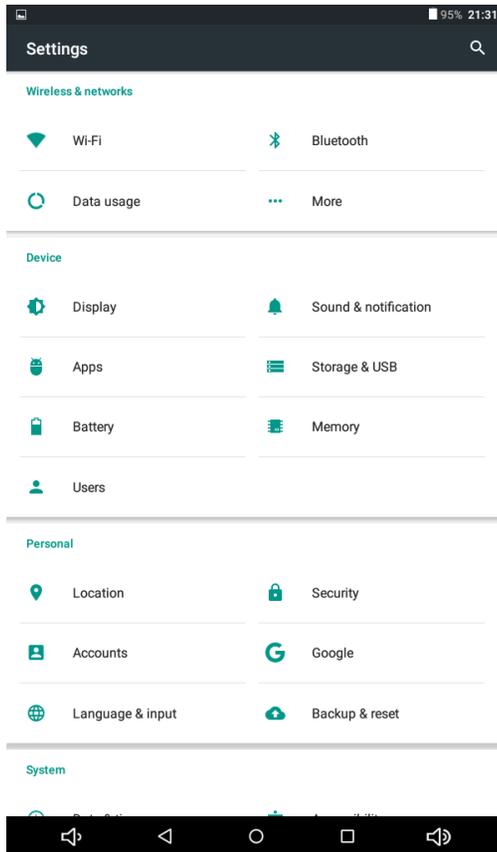


Figure 4. Setting Screen

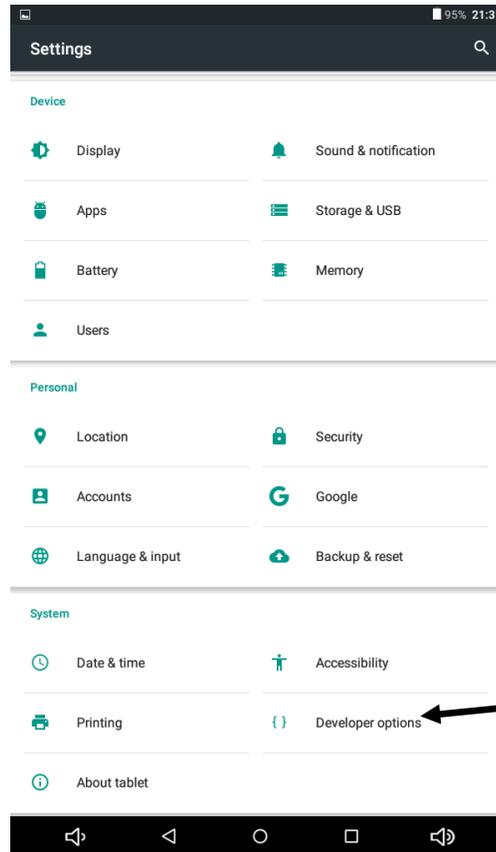


Figure 5. Settings Screen (Continued)
Scroll down to find more settings

Setting Screen

The settings will open up but you will have to scroll down the menu to see the entire screen. Toward the bottom you will find the Developer Options button (See figure 5). This is where you want to go for the next step, open Developer options.

Developer Options

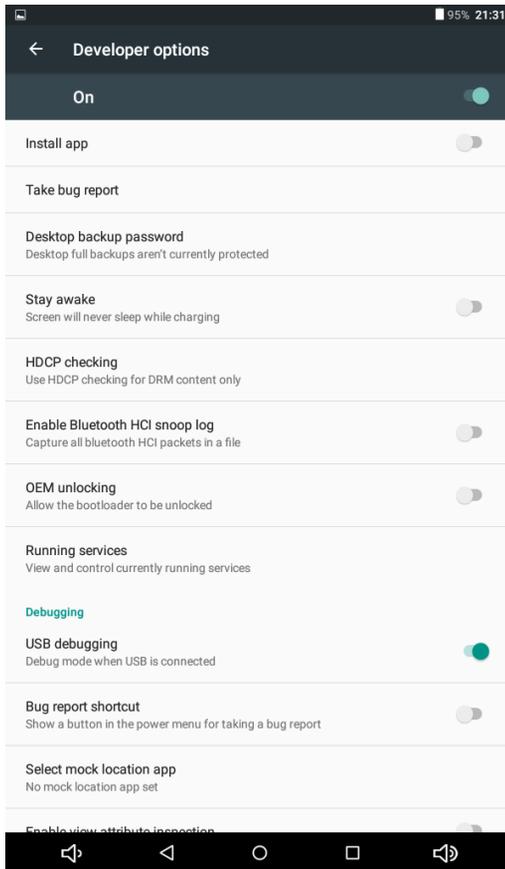


Figure 6.
Install App is in the Off position

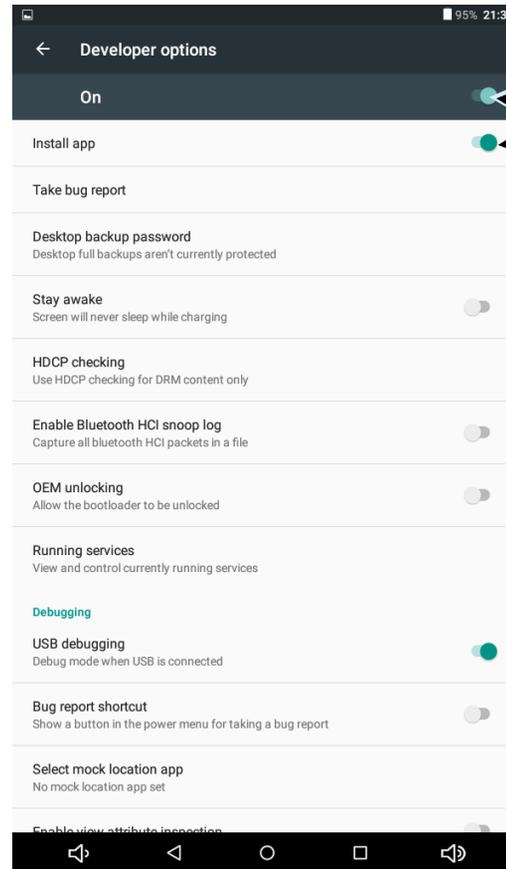


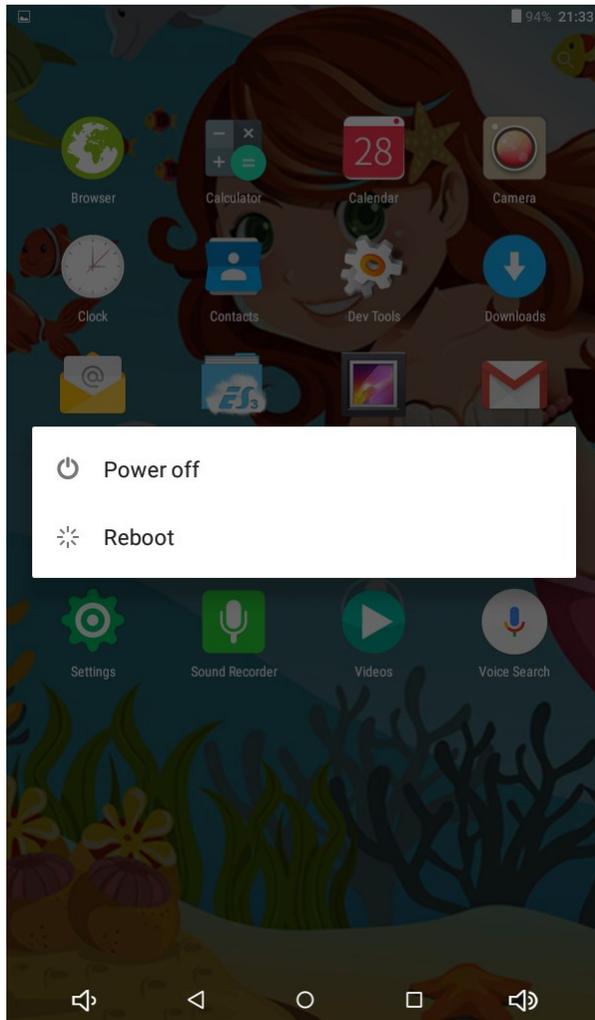
Figure 7. Developer Options
(Continued) Scroll down to find more settings

Developer Options

Make sure to have the Developer options in the “On” Position, this allows control over the below settings.

Then switch the “Install App” button from off to the “On” position.

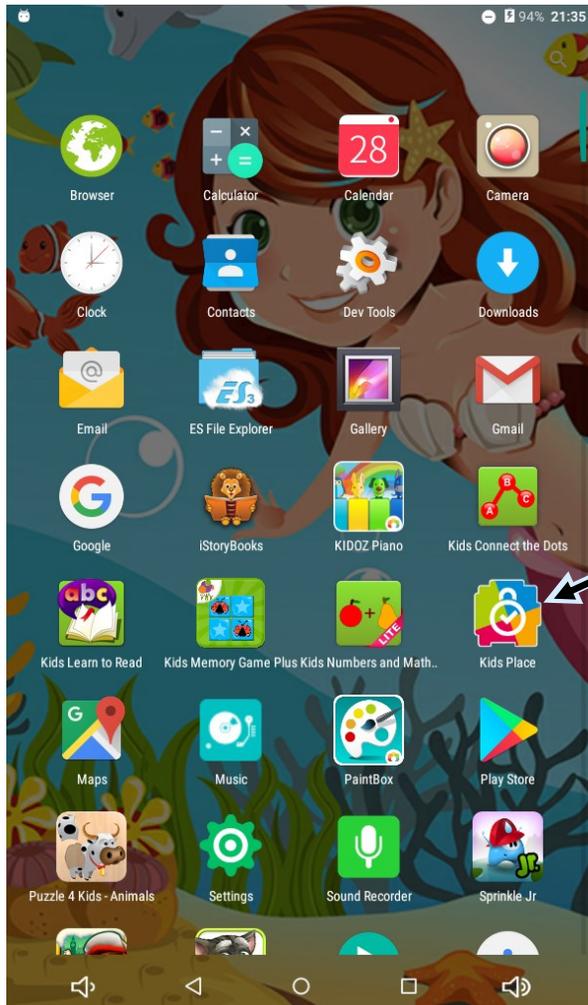
8 Contixo Kids Tablet



Restart the Tablet

For the settings to take effect the Tablet must be restarted. Hold the power button until the tablet brings up the Power menu. Select Reboot.

Figure 8. Power Menu

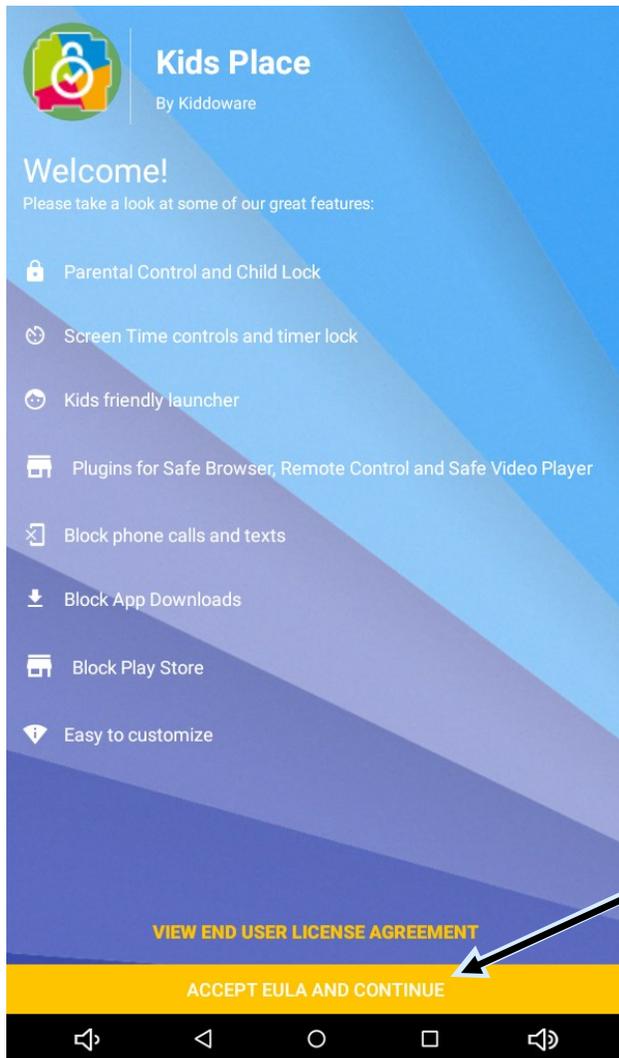


Viewing Installed Apps

Now that Developer settings is allowing installed apps, we can view all the preinstalled apps on the tablet. Here you will now find the Kids Place app. Click the Kids Place icon to continue.

Kids Place

Figure 9. Smart Socket Home Screen



Kids Place Welcome Screen

The Kids Place Welcome screen shows some of the main features of their Software app.

Accept End User License Agreement (EULA)

Figure 10. Accept the end user agreement

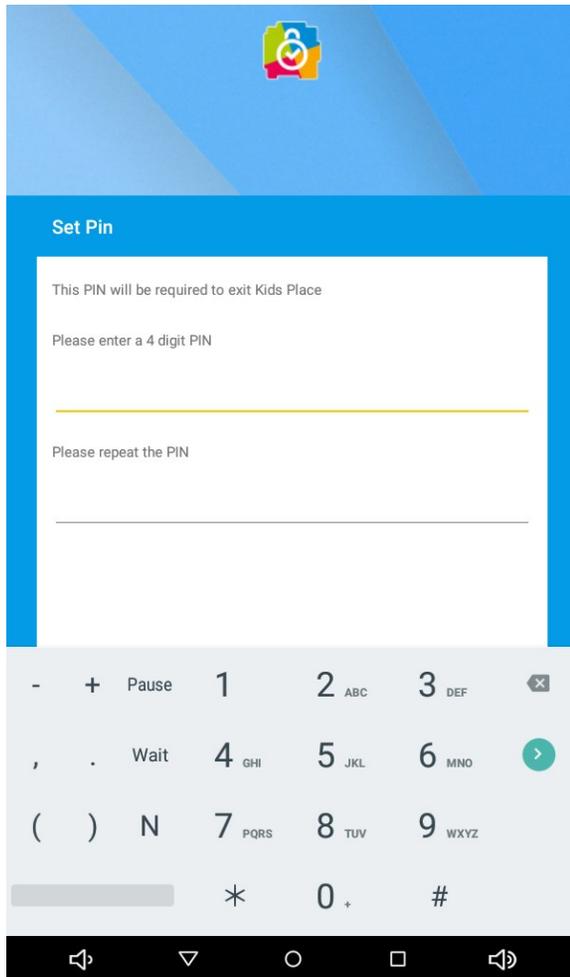


Figure 11. Create a password

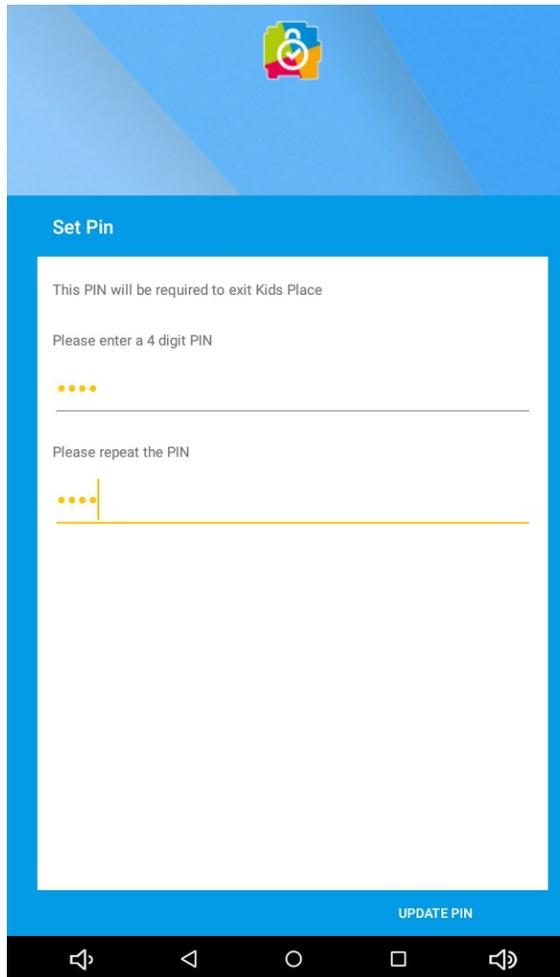


Figure 12. Confirm Password

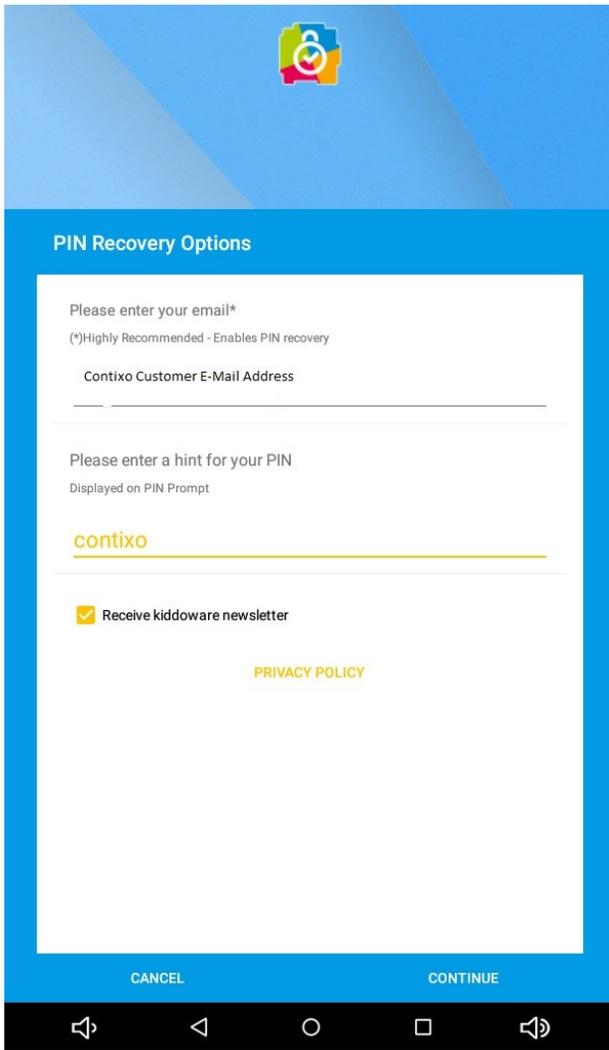
Set Pin

The first thing you need to configure is the user PIN. This Personal Identification Number is a code you will need to exit Kids app to restore administrator rights and make changes to the tablet settings.

You will need to enter the PIN number twice to help avoid typos.

You will also need to enter a password hint so that you can remember the correct password if you have difficulty.

12 Contixo Kids Tablet



The screenshot shows a mobile application interface for PIN recovery. At the top, there is a colorful logo of a tablet with a lock icon. Below the logo, the title "PIN Recovery Options" is displayed in a blue header. The main content area is white and contains the following elements: a text prompt "Please enter your email*" with a note "(*)Highly Recommended - Enables PIN recovery"; a text input field labeled "Contixo Customer E-Mail Address"; a second text prompt "Please enter a hint for your PIN" with a note "Displayed on PIN Prompt"; a text input field containing the word "contixo"; a checkbox labeled "Receive kiddoware newsletter" which is checked; and a link for "PRIVACY POLICY". At the bottom of the screen, there are two buttons: "CANCEL" and "CONTINUE". The device's navigation bar is visible at the very bottom.

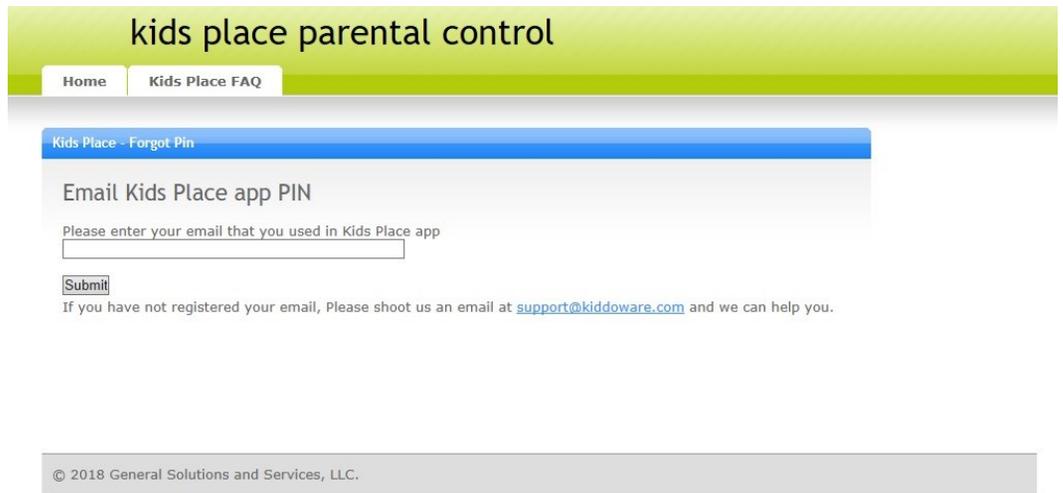
Figure 13. Setting up Pin Recovery

PIN Recovery

The PIN recovery screen will allow features to help recover a lost password or provide a hint to help you remember a forgotten password. See Figure XX.

If you have forgotten your password, visit the URL

support@kiddoware.com and enter your email address to receive help.



The screenshot shows a web browser interface for "kids place parental control". The page has a green header with the site name and two navigation tabs: "Home" and "Kids Place FAQ". Below the header, there is a blue bar with the text "Kids Place - Forgot Pin". The main content area is white and contains the following elements: a title "Email Kids Place app PIN"; a text prompt "Please enter your email that you used in Kids Place app" above a text input field; a "Submit" button; and a note "If you have not registered your email, Please shoot us an email at support@kiddoware.com and we can help you." At the bottom of the page, there is a footer with the copyright notice "© 2018 General Solutions and Services, LLC."

Figure 14. Recover your password

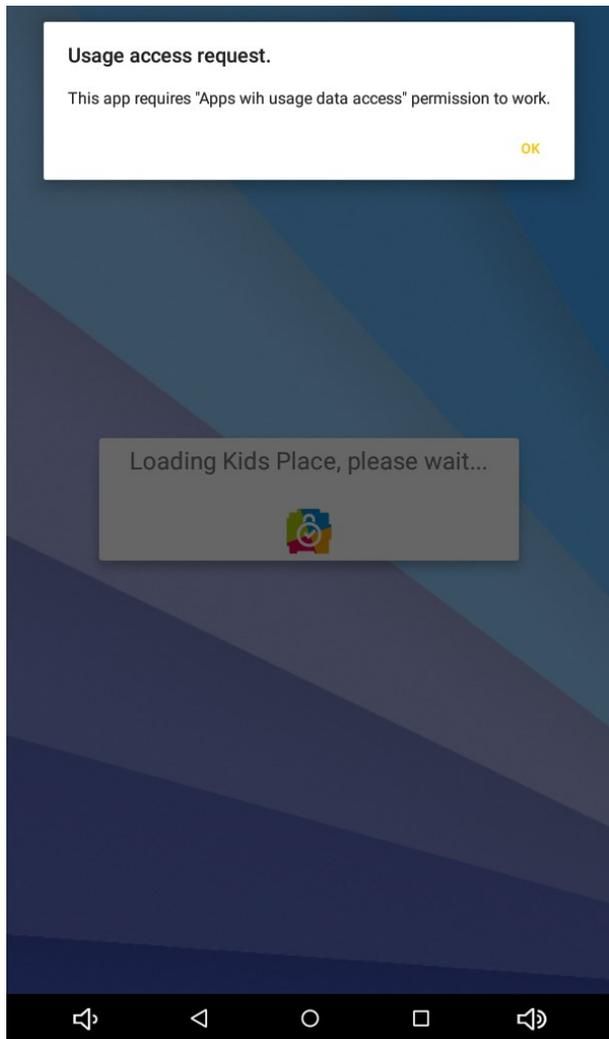


Figure 15. Accept the end user agreement

Usage Access Request

An alert lets user know "This app Requires 'apps with usage data access' Permissions to work.

Press OK to move on to the next step, which will allowing the above permission.

Allowing the Kids Place app Usage Access will be covered on Page 13 and 14.

14 Contixo Kids Tablet

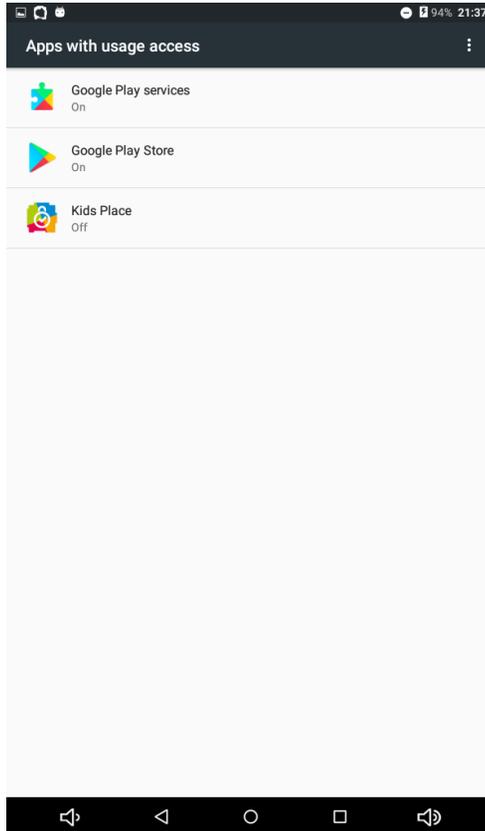


Figure 16. Apps with Usage Access



Figure 17. Kids Place needs to be switched on (Off position displayed)

Allow Usage Access

Check the app with usage access, notice Kids Place is turned Off. Select Kids place then turn the Usage Access to the On position. See Figures XX to XX.



Figure 18. Switch Permit Usage Access to ON position

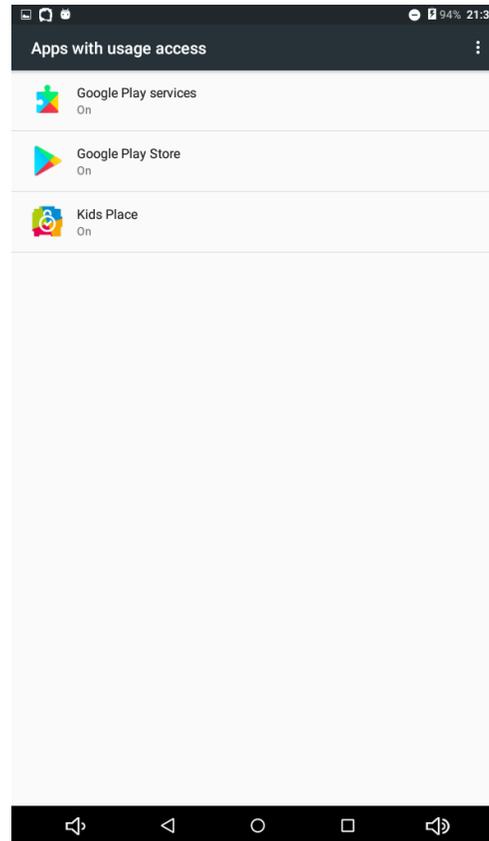


Figure 19. Now Verify Permission is Granted.

Allow Usage Access (Continued)

After switching the setting to the ON position you will see the Kids Place updated to On under apps that allow Usage Access.

Figure 12. Access Granted

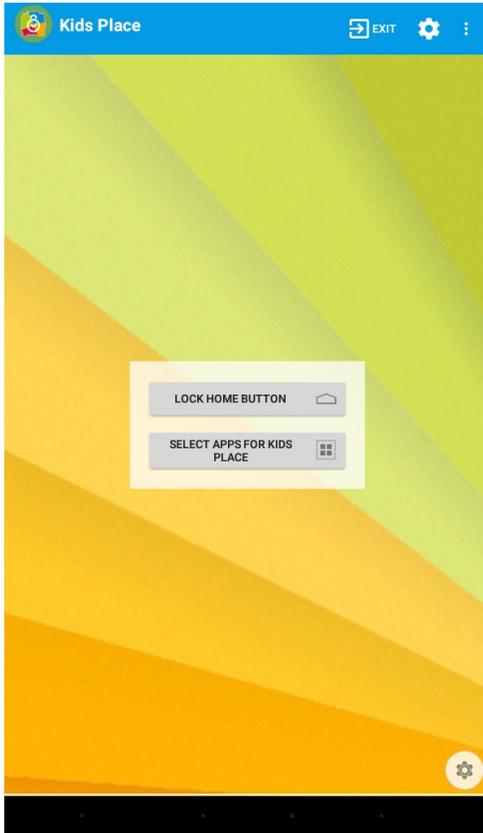


Figure 20. Switch Permit Usage Access to ON position

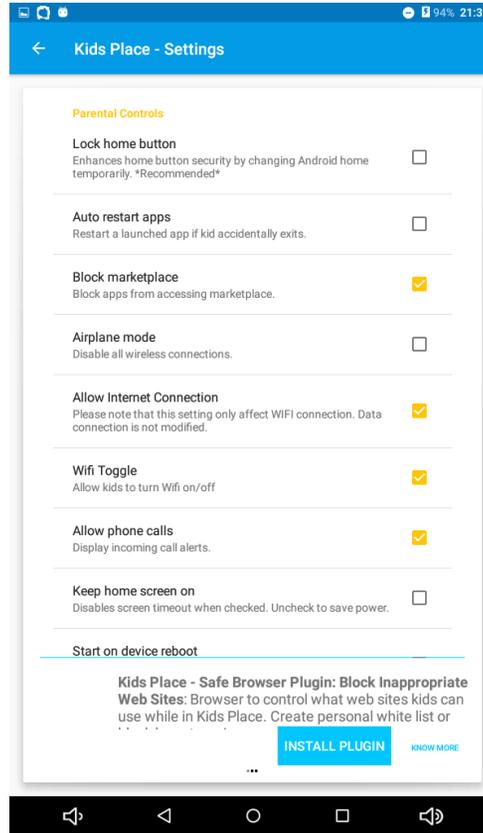


Figure 21. Now Verify Permission is Granted.

Kids Place Settings

From the home screen you can access the Kids Place Settings. These are customizations you can control with the behavior of the app.

Figure 12. Access Granted

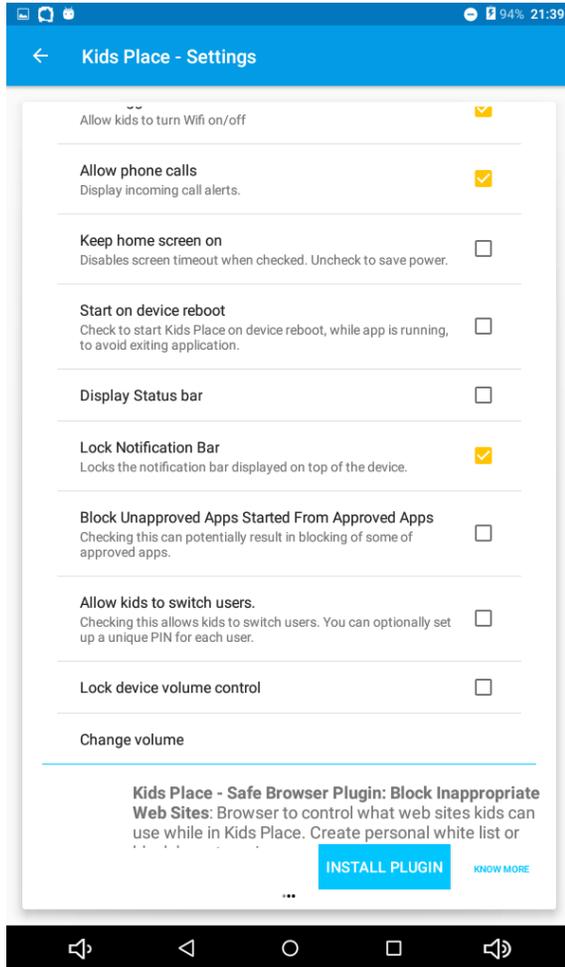


Figure 22. Switch Permit Usage Access to ON position

Kids Place Settings (Continued)

From the home screen you can access the Kids Place Settings. These are customizations you can control with the behavior of the app.

Figure 23. Now Verify Permission is Granted.

Figure 12. Access Granted



Figure 24. Controllable Apps Access menu

Kids Place Settings

Allowing access to applications (app)

From the home screen you can access the Kids Place Settings. These are customizations you can control with the behavior of the App.



Figure 25. App is checked On

Select Apps for Kids Place button on the home screen will bring you to figure 24. When you allow a program it will show a checkmark like in Figure 25.

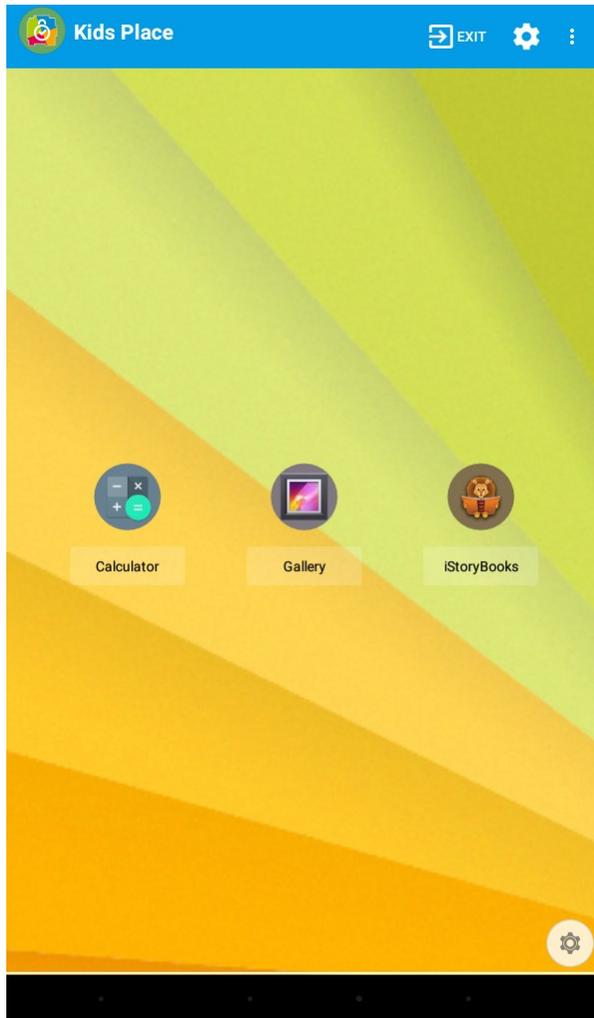


Figure 26. Kids Place Home show apps that you allowed

Kids Place Home Screen

You can now program Kids Place to start whenever the tablet is turned on or you can manually start the program each time. Follow the instructions on the screen from Kids Place Tips.

Figure 26 shows the Kids Place home screen and the apps you decided they will have access.

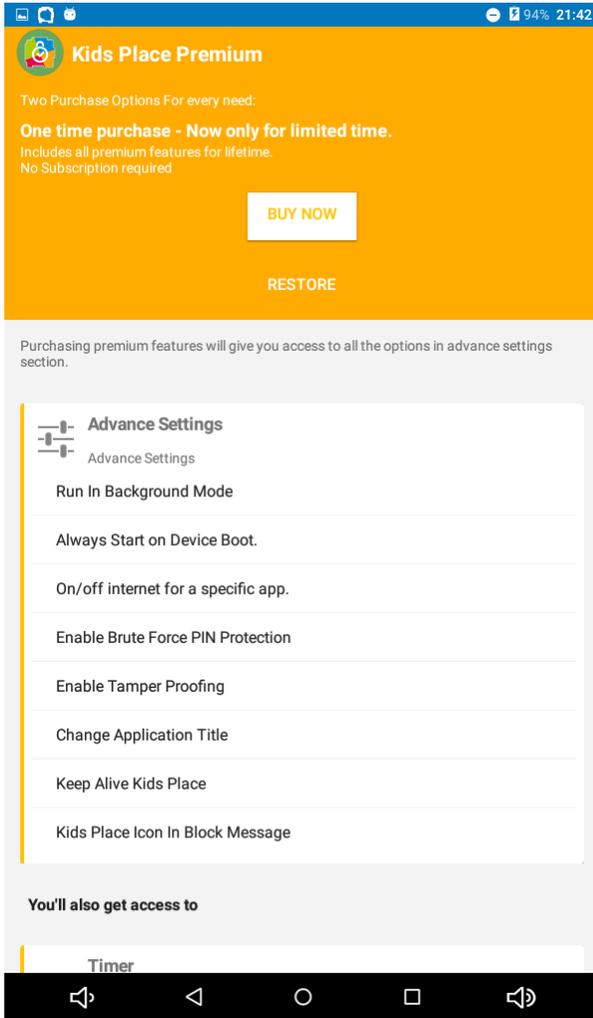


Figure 27. Kids Place Advanced Settings

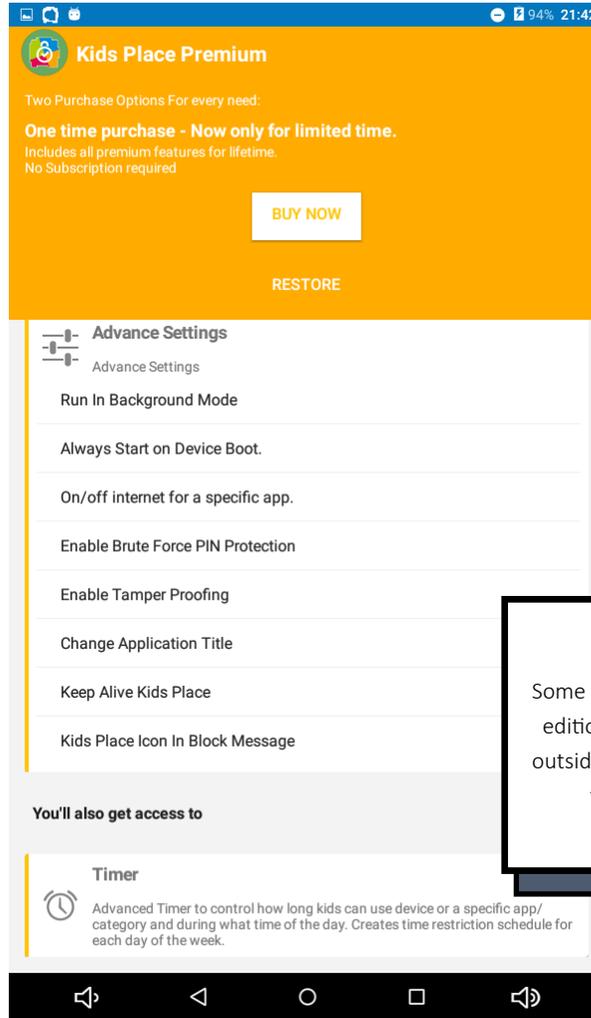


Figure 28. Kids Place Advanced Settings (Continued)

Kids Place Settings Allowing access to applications (app)

From the home screen you can access the Kids Place Settings. These are customizations you can control with the behavior of the App.

Some features in Kids Place require the premium edition. These types of changes are controlled outside of Contixo and we do not have control of the structure of future app revisions.

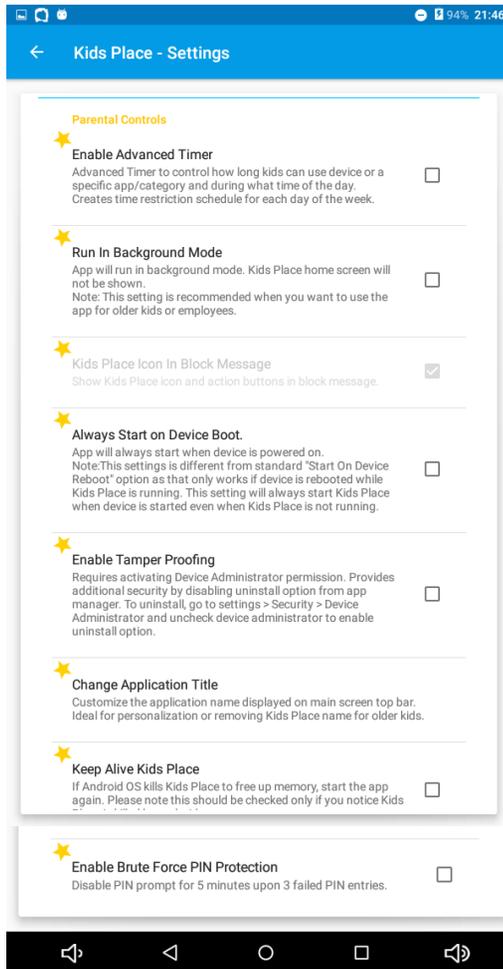


Figure 29. Kids Place Advanced Settings

Kids Place Settings

Allowing access to applications (app)

From the home screen you can access the Kids Place Settings. These are customizations you can control with the behavior of the App.

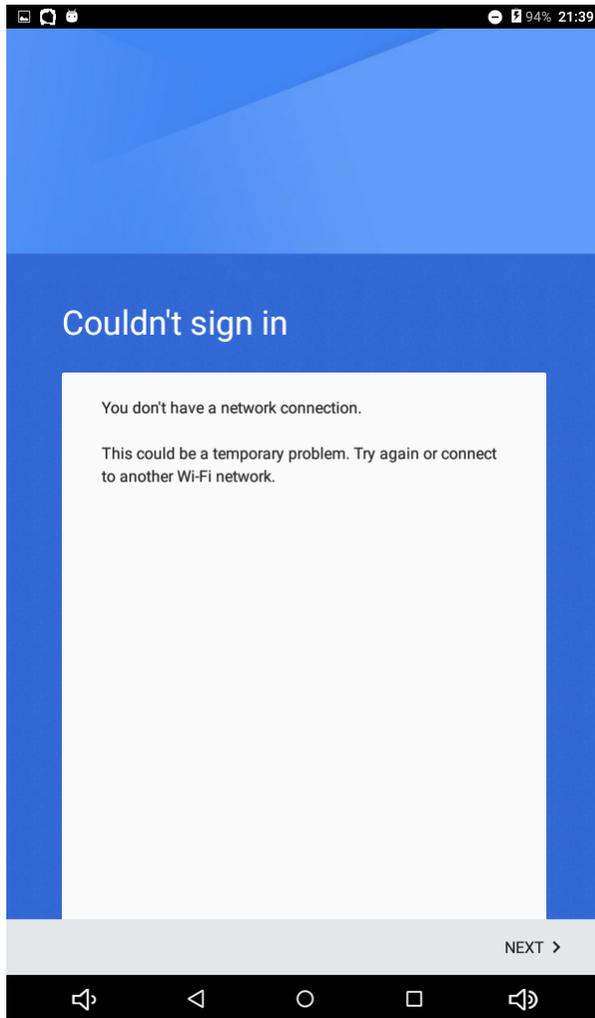


Figure 30. Sign in

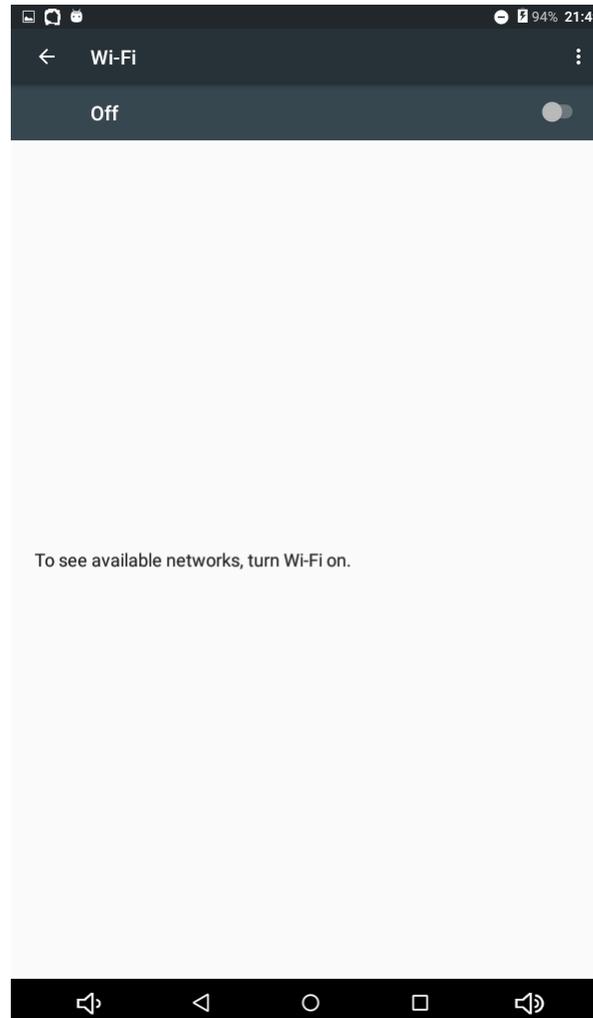


Figure 31. Kids Place Advanced Settings

Wi-Fi Network

You will need to access a Wi-Fi network in order to connect to the Google Services.

In the control panel, when you choose Wi-Fi under the “Wireless & Networks” section and turn on Wi-Fi connection. This allows you to see available networks to login to. If you do not see your home network, check the router and see if other devices are connecting properly.

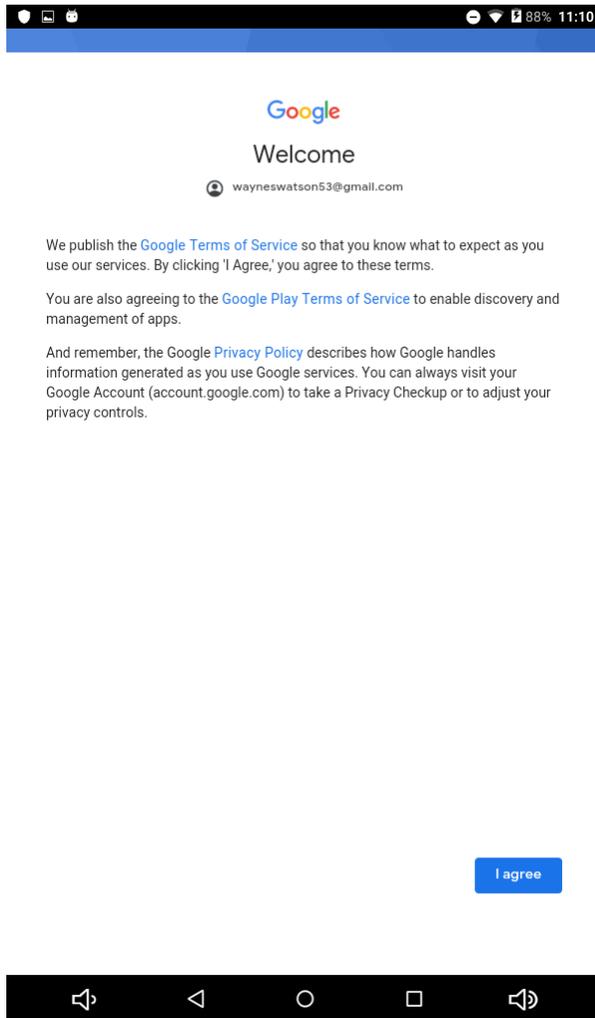


Figure 32. Google Welcome Screen

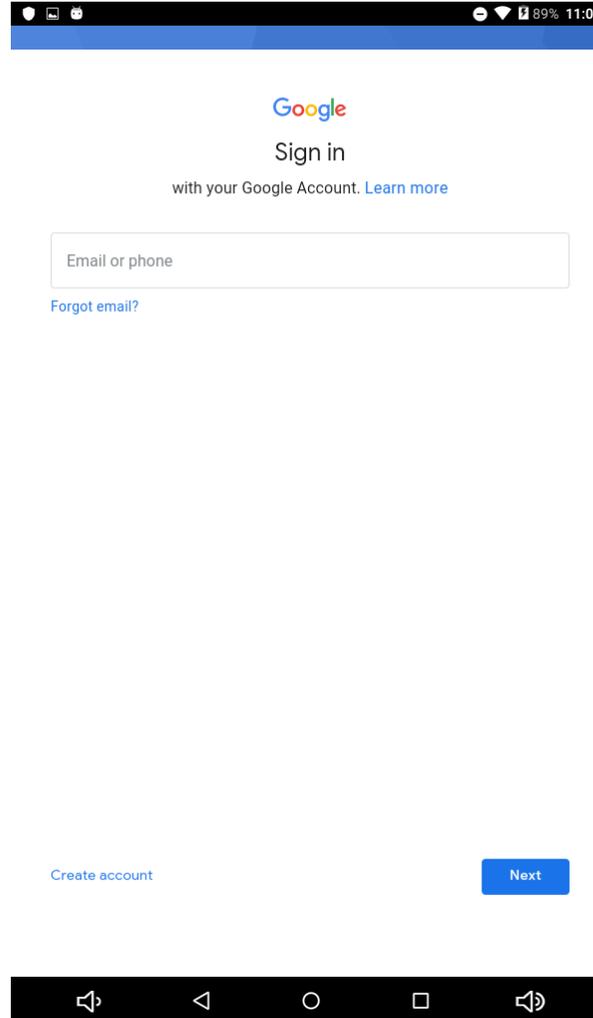


Figure 33. Google Sign In

Google Account

From the home screen you can access the Kids Place Settings. These are customizations you can control with the behavior of the App.

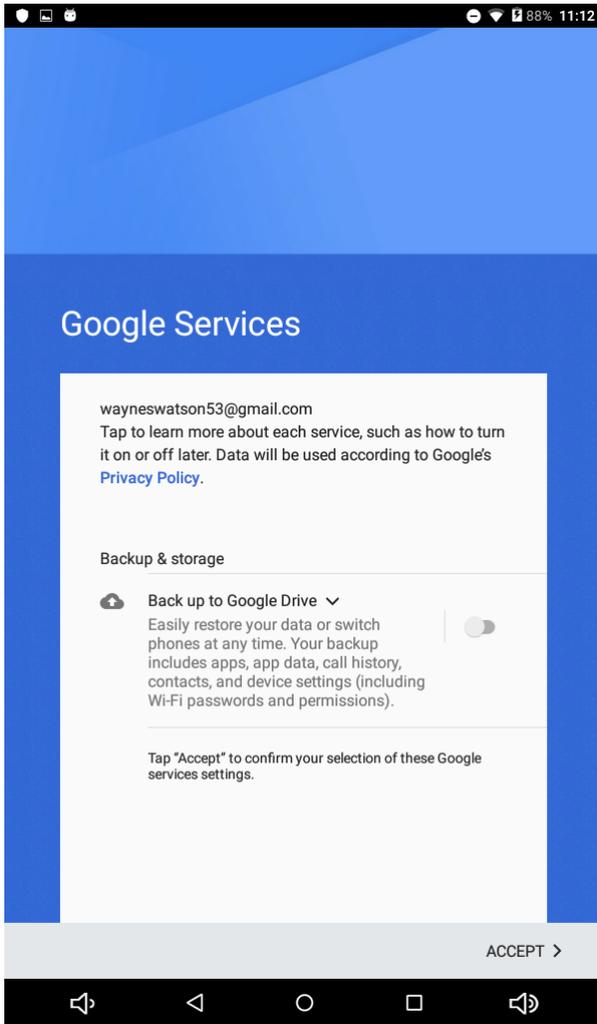


Figure 34. Kids Place Advanced Settings

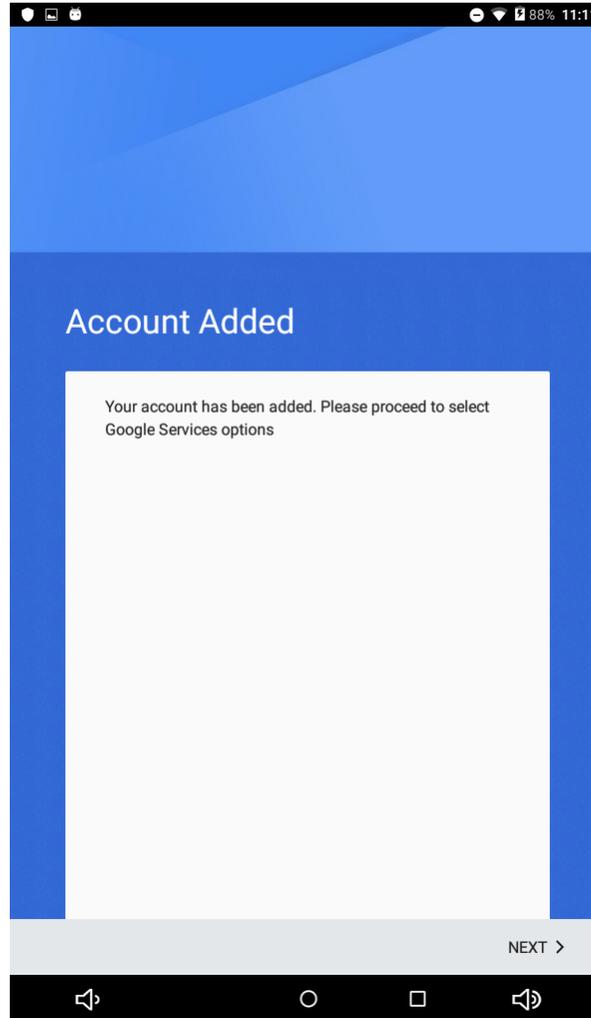


Figure 35. Kids Place Advanced Settings

Google Account

From the home screen you can access the Kids Place Settings. These are customizations you can control with the behavior of the App.

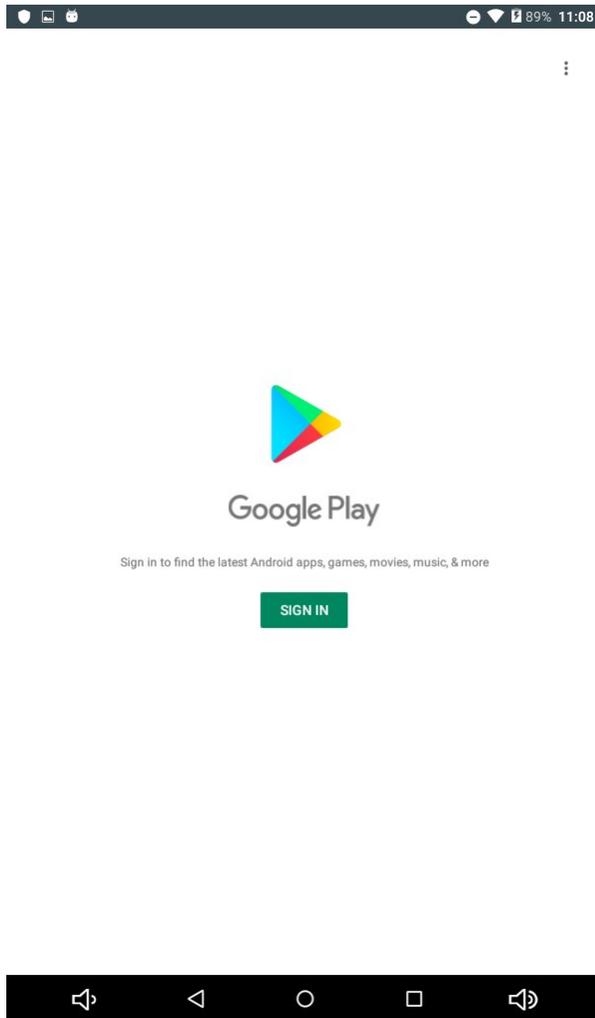


Figure 36. Kids Place Advanced Settings

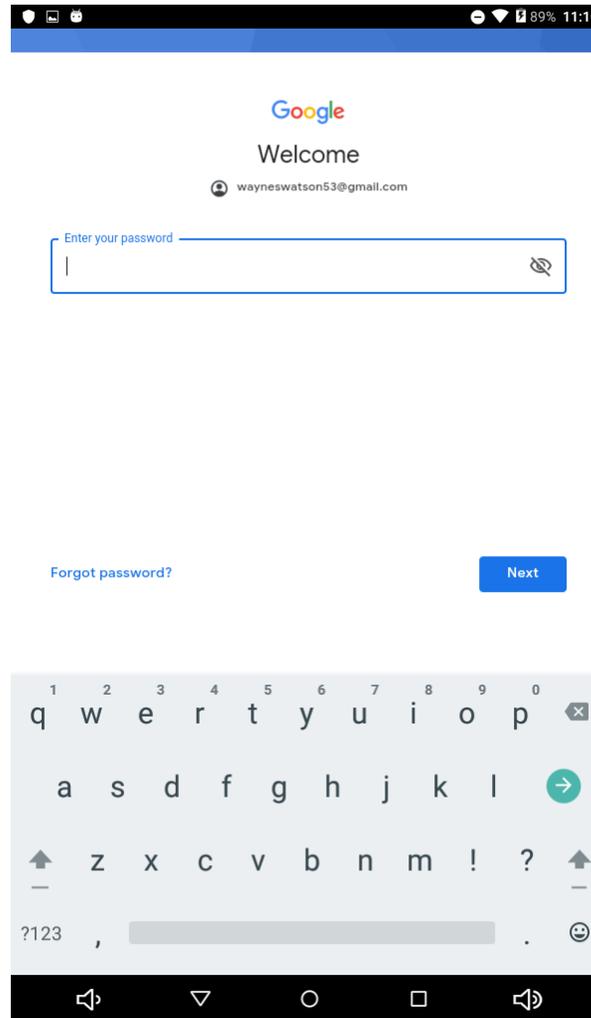


Figure 37. Kids Place Advanced Settings

Google Play Store

If you have not setup a google account yet, you will be asked to login to a google account in order to access the Play Store.

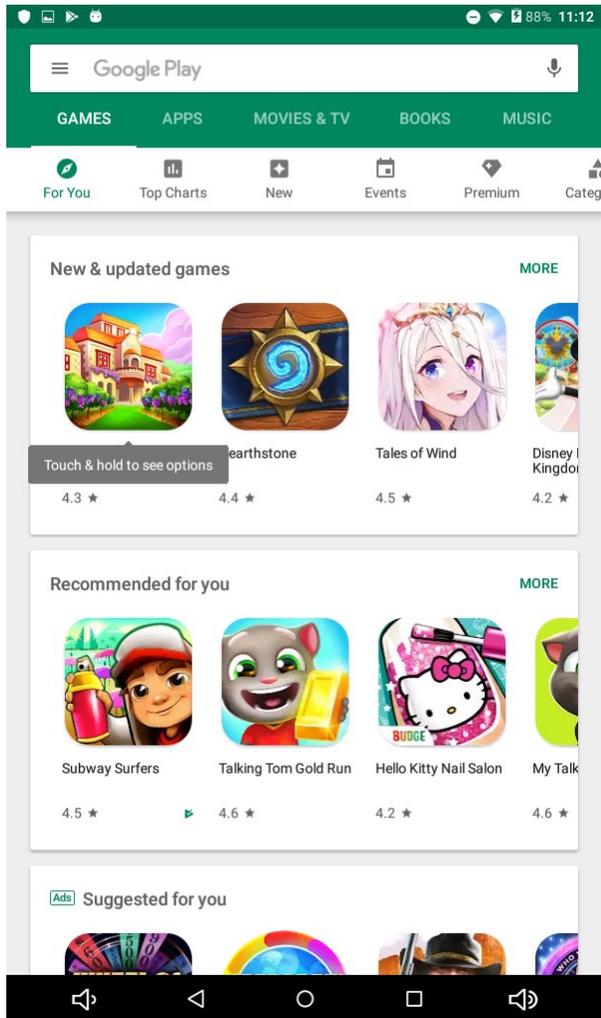


Figure 38. Kids Place Advanced Settings

Google Play Store

Access Google Play Store to download and install new apps. You will need to adjust the type of apps as your child advances and needs better age or tech level experience. There are many free resources and some apps do require purchase. Some apps are free with ads and some have limited usage but do require upgrades that cost additional purchases. Apps can have updates from time to time and is usually automated to get newest updates

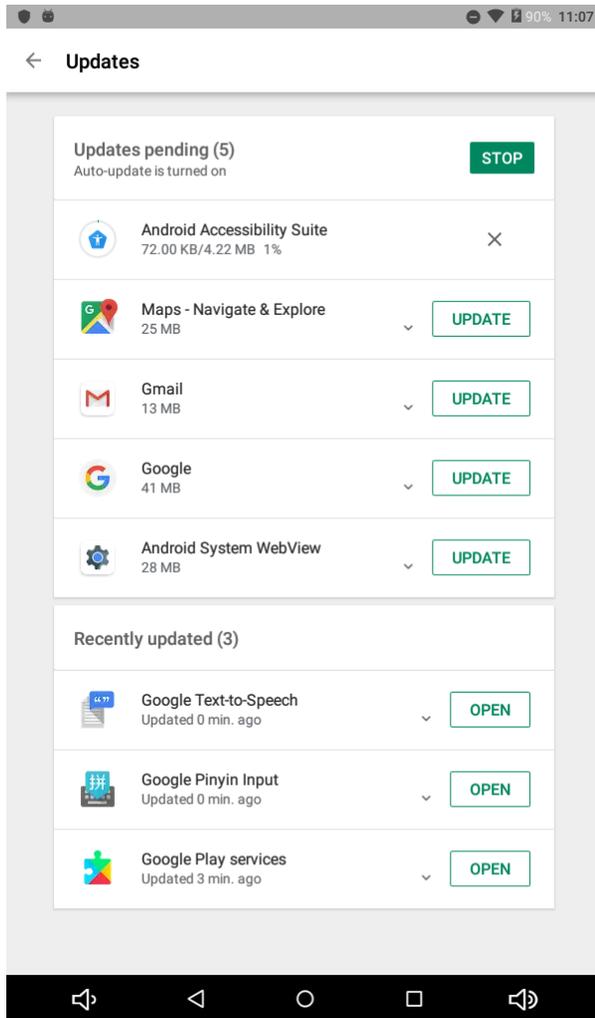


Figure 39. Update Google Apps

Google Updates

The apps on your Contixo tablet will have updates from time to time. When setting up the tablet for the first time, it is a good idea to let all the updates run after connecting to a Wi-Fi network.

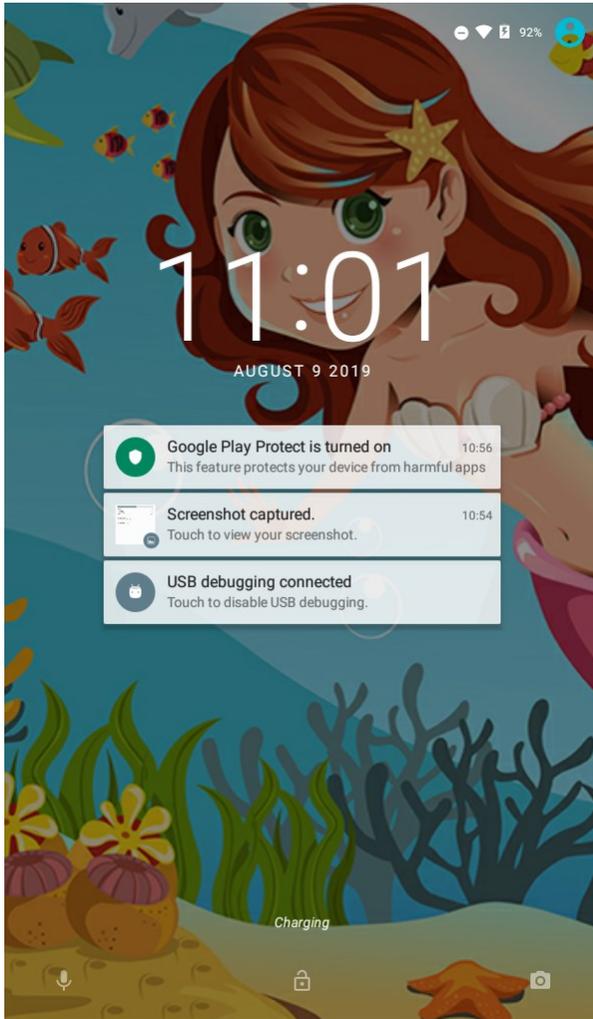


Figure 40. USB debugging connected notification (USB cable plugged in)

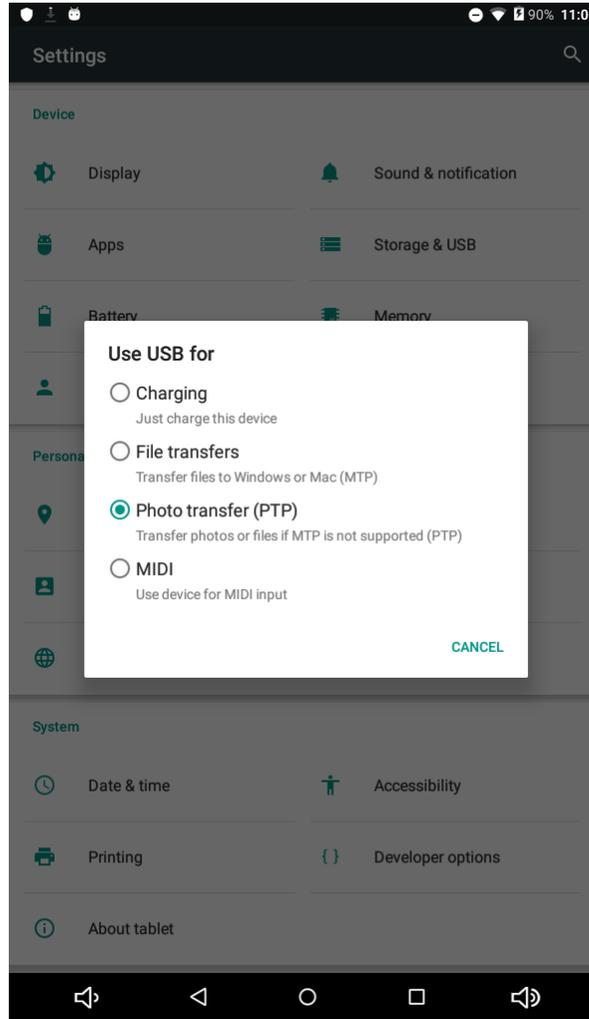


Figure 41. Pick a USB mode

Connect with USB

A USB (Universal Serial Bus) cable can connect your tablet to a PC. This allows you to charge the tablet battery, do file transfer, transfer photos taken by the camera or screen shots, or use the MIDI for (sounds) input.

These formats are different logics that computers recognize, so these options are available to help ensure compatibility between devices.

If the tablet is having difficulty loading software or getting to the home screen, try a factory reset.

Hard Reset Instructions

Step 1: Power Off the Tablet

Step 2: Power the tablet back on by holding down the Volume Up Button and the Power Button at the same time. Hold down for about 40-50 seconds and let go till you see the screen go to a completely black screen.

At this point the screen should load to an old computer looking background

Step 3: Using the Volume Down Button, scroll down to 'Wipe All Data/Factory Reset' (See Figure XX)

Step 4: Select Yes by using the Power Button

Step 5: After the data wipe is complete, select "Reboot system now"

Step 6: Wait until system has rebooted (7 to 10 minutes)

Step 7: Select Allow Google locations (if prompted if not skip to next step)

Step 8: Once back to the Home Screen with animals go to Settings

Step 9: Select Developer Options

Step 10: Check the Box next to Install App

Step 11: Once that is selected Long press the Power button and then select Reboot to restart the tablet

Step 12: Once the tablet has rebooted (this might take a while) a screen will pop up with the License Agreement, Select Accept.

If it prompts you about Google Improve locations Accuracy here select Allow

Step 13: Now you will select the Set Pin Button

Step 14: Enter in a 4 digit Pin and select update pin

Step 15: Enter your email address for Pin recovery

Step 16: Now a blue prompt with two selections will appear, select "Lock Home Button"

Step 17: It will bring you to a white screen with a list, make sure the little box to the right of Lock Home Button is checked

Step 18: Now you will be at a black screen with two selections, select Lock Home Button

Step 19: A white prompt will appear titled Select a Home App and tap on Kids Place and select Always.

Step 20: Now it'll bring you back to the blue prompt and now you will select App For Kids Place

Step 21: Go through the apps and highlight all the ones you want on the tablet

Step 22: Once you are done tap on the Done Button

Step 23: Select Exit, enter your Pin and hit OK

Now your parental controls are complete and you should be able to connect to your Google account.

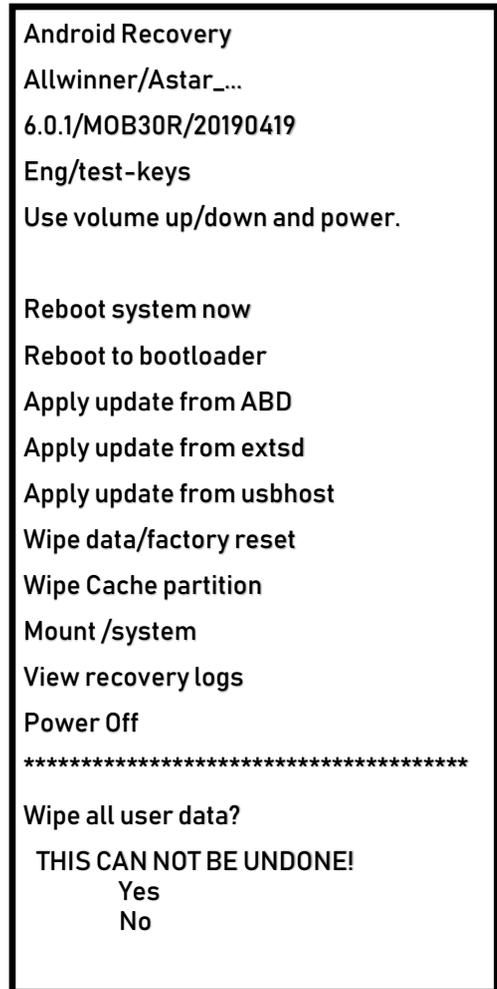


Figure 42. Factory Menu

One (1) Year Limited Manufacturer Warranty

What does our warranty cover?

Contixo Company provides a 1-year limited manufacturer warranty on our devices from the date of purchase. For accessories such as batteries, USB cable, and chargers, we provide a 3-month warranty. Our warranty does not cover any kind of physical/personal damages such as cracked screens, broken buttons, etc. For any physical damage due to mishandle by shipping carrier, customer must report to us within 48 hours.

****PLEASE NOTE:** Verification of purchase is needed to redeem the warranty.**

Warranty covers:

- Any technical problem (software problem) within 1 year.
- Defects which arise as a result of normal use of the product.

Warranty does not cover:

- Improper or inadequate maintenance
- Misusage and mishandling
- Fire, flood, etc.
- Damaged due to incorrect voltage use
- Physical damage with any reason
- Unauthorized modification or alteration warranty.

What is the replace & repair policy?

Replace—within 30 days of purchase

If the device has any kind of problem within warranty coverage and is reported to us within 30 days of purchase date, we will provide one way ground shipping and cover all the freight costs within the U.S. No replace-

ment will be granted after 30 days of purchase date. Contixo reserves the right not to accept the used or physical/personal damaged device for replacement.

Repair

For any kind of repair service, customers are responsible to pay for repair fee and shipping cost. Customer service department will provide the details, repair service fee, and issue a Repair Form to process request. We will not process any repair service without payment.

Please do not ship any SD card, Micro SD card, SIM card or any other personal items to us if you are doing replacement or repair service. Our company are not responsible to any customer personal items.

What if the item I receive is defective or damaged?

If the item you receive is defective or damaged when you received the package, you can request a replacement. Please check your items immediately upon delivery.

If the device is damaged upon arrival, customer must report to us within 48 hours after delivery. We will not be responsible for any claims reported after 48 hours of the delivery. Please keep the original package box.

How do I make a return or exchange?

Any Exchange requires an RMA (Return Merchandise Authorization) Number and Form, which is valid for 14 days from the issue date. To obtain an RMA Number and Form, please contact Contixo Customer Service. Exchange and replacement process may take 2-7 business days from the time your items has received by us.

PLEASE NOTE: You must obtain a Return Material Authorization (RMA) number, and RMA Form or Repair Form before sending any product to us. All RMA numbers, RMA Form, and Repair Form are only valid for 14 days from date of issuance. These forms are valid only for the product that you have reported to us. No replacement/exchange request will be processed without a valid RMA number and a filled RMA form or Repair form.

About Restocking Fee

Contixo reserves the right to test "dead on arrival" devices return and subject to a restocking fee equal to 20% of the product sales price. Any returned device with missing parts or accessories that originally come with device will be charged for 20-40% restocking fee.

Customer Service and Tech Support

Your satisfaction is important to us. We are here to help!

◇ Contact us at support@contixo.com

Include your order number and product description.

See our website for more products www.contixo.com

We enjoy your feedback!



Contixo Inc., and the respective logos are registered trademarks of Contixo Inc. and may not be used, reproduced, or altered without written Permission. All other trademarks are the property of their respective owners and used with permission.

To find the latest revision of this publication, visit our website at www.contixo.com